08CH1040 SouthEastern North Dakota Community Action Agency Head Start Birth to Five Self-Assessment

Areas for Growth

Goal		Improve consistency and uniformity of all eligibility determination records (applications and documentation)								
Tasks/Action steps			Estimated	Monitor	Complete	Presented to				
			date			Staff	PC	BOD		
•	Provide more in depth training for staff and improve policy and		1-1-2018	Project Director						
procedure handbook.			ERSEA Coordinator							
•	Develop a monitoring system to quality check a cross section of		1-1-2018	Project Director						
	eligibility determination records monthly.			ERSEA Coordinator						
Goal		Decrease the amount of student turnover at the	l start of each	l school year.						
Tasks/Action steps		Estimated	Monitor	Complete	Presented to					
			date			Staff	PC	BOD		
•	Develop a new communication process for families starting in the		1-1-2018	Project Director						
	program, to redu	ice the number of no shows.		ERSEA Coordinator						
Goal		Increase our effectiveness in providing instructio	 nal support fo	l or classroom staff.						
Tasks/	Tasks/Action steps		Estimated	Monitor	Complete	Presented to				
			date			Staff	PC	BOD		
•	Develop a consistent system for reviewing CLASS scores with		2-1-2018	Project Director						
	teachers post review.			Assistant Director						
•	Further develop coaching plans to provide wrap-around support			Education Coordinators						
in areas of lower CLASS scores.										

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Goal		Increase parent involvement in center activities (1		
Tasks/Action steps			Estimated	Monitor	Complete	Presented to		
			date			Staff	PC	BOD
•	Create a schedule of meetings and center activities for parents		1-1-2018	Project Director				
each school year. Ensure classroom staff and Family Advocates				Family & Community				
communicate and encourage parents' participation.			Partnerships Coordinator					
•	Reward particip	pation and In-Kind generation from families.						
Goal		Improve percentage of 45 and 90 day deadlines		T., .		T		
Tasks/Action steps			Estimated	Monitor	Complete	Presented to		
			date			Staff	PC	BOD
•	Work with ERSEA Coordinator and Family Advocates to		1-1-2018	Project Director				
	encourage attendance at the beginning of the year and for new families.Continue to seek out and build health care and dental			Health Coordinator				
				EREA Coordinator				
•								
	partnerships wi	th local providers.						
Goal		Improve system for In-Kind and Davis Bacon trac	l king and anal	l ysis.				
Tasks/Action steps			Estimated	Monitor	Complete	Presented to		
			date			Staff	PC	BOD
•	Develop a monitoring system to quality check a cross section of		1-1-2018	Project Director				
	In-Kind documentation monthly.			Administrator of				
Continue to implement Davis Bacon cross-checking and approval				Operations				
procedures.			Fiscal Officer					

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