# ANNUAL REPORT 2020



### SOUTHEASTERN NORTH DAKOTA COMMUNITY ACTION AGENCY

WWW.SENDCAA.ORG

## MESSAGE FROM SENDCAA EXECUTIVE DIRECTOR

#### Giving a Voice to the Poor and Disadvantaged...

Community Action Agencies are private non-profit or public organizations that were created by the federal government in 1964 to combat poverty in geographically designated areas. A unique characteristic of Community Action Agencies is the tripartite board structure that is designed to provide local control and promote the participation of the entire community in the reduction or elimination of poverty. The tripartite board structure consists of one-third democratically selected representatives of low-income people, one-third local public officials or their designees, and one-third private sector representatives of business, religious, or social welfare groups.

SENDCAA's Board of Directors meets the tripartite structure and consists of twelve (12) members of which four (4) are democratically selected representatives of low-income people, four (4) are elected local public officials or their designees, and four (4) are private sector representatives from business, religious, social welfare, or other private groups. Each of the members is a resident of our service area, which includes Cass, Richland, Ransom, Sargent, Steele, and Traill counties. The SENDCAA Board of Directors meets the third Thursday of January, March, May, July, September, and November, to assess local needs and address the causes and conditions of poverty.

Anyone can talk about the poor and disadvantaged, but few actually listen to them. SENDCAA does listen through its Board of Directors. Because our board structure includes low-income people who participate alongside public officials and business leaders, we are able to consider their views and input.

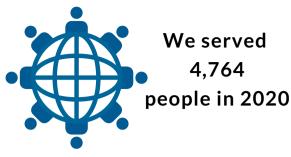
I would like to take this opportunity to thank the past and current members of the SENDCAA Board of Directors, for their commitment and passion for **Helping People - Changing Lives**.

James Kappel, Executive Director

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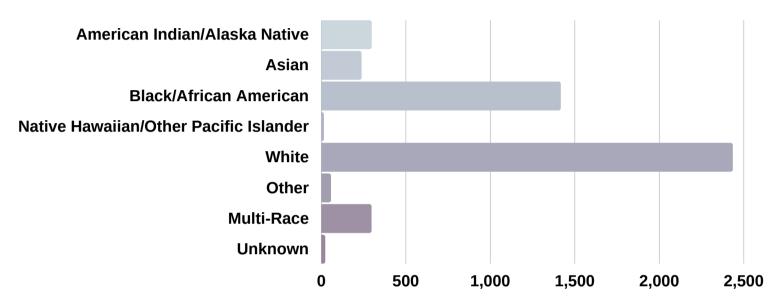


## **BY THE NUMBERS**

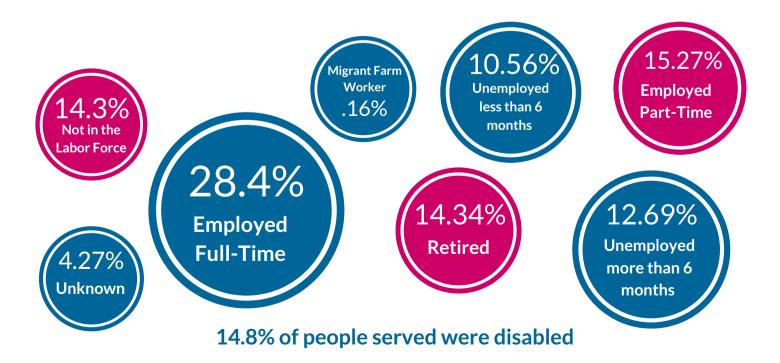


55.08% of people served were women while 44.88% were men, and .04% identified as "Other"

#### **RACE OF ALL INDIVIDUALS**

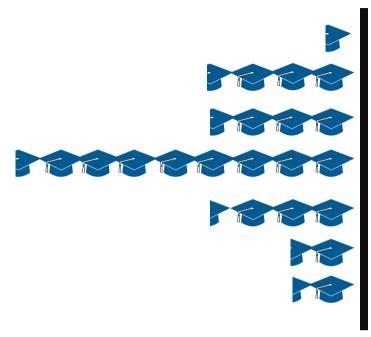


#### **EMPLOYMENT STATUS OF ADULTS REPORTED**



### **BY THE NUMBERS**

### HIGHEST LEVEL OF EDUCATION OF ADULTS REPORTED



Graduate of Other Post Secondary School

2-4 Year College Graduate

Some Post Secondary

High School Graduate/ Equivalent

Grades 9-12

Grades 0-8

Unknown



### **IMPACT OF SENDCAA SERVICES**



Individuals obtained or maintained housing



Maintained Housing for 180 days after SENDCAA Assistance



Individuals with improved energy efficiency and/or energy burden reduction



Children demonstrated skills for school readiness



Seniors maintained independent living

#### CHILD AND ADULT CARE FOOD PROGRAM



SENDCAA Food Program is a USDA Child & Adult Care Food Program (CACFP) sponsor. We have been serving child care providers in eastern North Dakota since 1981, making us the longest continuously running program in the state. With a highly qualified staff, we assist with planning nutritious meals, provide free education classes and Growing Futures approved credit hours, and we are proud to help healthy eating become a habit for younger generations.

The SENDCAA Food Program sponsored 302 family child care homes, providing 1,082,632 meals to 2,886 children. With a goal of improving nutrition for children in North Dakota, this program reimbursed participating providers \$1,356,356.06 for serving healthy meals this year.

Due to the COVID-19 pandemic, our program, like many others, made some changes to ensure the safety of staff and the child care homes we serve. Instead of in-person visits and workshops, our staff conducted virtual home visits and mailed nutrition education materials. The first mailing contained our annual Nutrition Calendar & Record-Keeping System and the Feeding Infants in the CACFP handbook, covering topics like Feeding Solid Foods, Safe Food Preparation, Food Allergies and Intolerances, and Caring for Babies' Gums and Teeth. The second mailing contained Discover MyPlate materials provided by USDA's Team Nutrition program.

Our staff offered 18 hours of Growing Futures approved trainings. Trainings included recipes and activities from the CACFP calendar, Nutrition and Wellness Tips for Young Children, and various topics like Infant Feeding, Identifying Whole-Grain Rich foods, and the Nutrition Facts Label.



#### CHILDCARE



SENDCAA Child Care staff goes above and beyond in our childcare classroom as they continue to achieve Step 4 of Bright and Early ND. Bright & Early ND is an initiative led by the ND Department of Human Services to ensure that North Dakota's children receive the quality child care and preschool they need for success in school and life. Step 4 shows how staff have developed warm and supportive relationships with our children and between children. They place an emphasis on children's interests, motivations, and points of view in daily activities and interactions. They facilitate children's critical thinking and language development through interactions with children. Step 4 quality assured programs meet all requirements of Steps 1-4 (Health and Safety, Space and Materials, Activities and Experiences, Relationships and Interactions). SENDCAA Child Care is proud to be providing an affordable, safe, quality childcare. With the research showing that a child's most important development years are between birth and five, parents have a higher educational expectations for their childcare. SENDCAA is committed to more individualized learning to maximize each child's potential. Utilizing the Teaching Strategies assessment program allows the teachers to align developmental objectives on each child with classroom observations allowing teachers to individualize each child's instruction. Working on those objectives promotes the children's socialemotional development and learning in the core areas of literacy, mathematics, science, and social studies.

The majority of our childcare families enrolled are headed by women. They are focused on selfdetermination and excel with the skills and support we provide. These women are generally single working mothers that strive to succeed on their own without the need for outside financial assistance. "If childcare wasn't around as a program for me, it wouldn't make sense for me to work. I am a single mom with 3 children and programs like this give us mother's hope!" (SENDCAA parent survey). These women have been given the opportunity to become self-sufficient with the help of our sliding fee scale. Some of these women have been able to gain more valuable employment with the help of the sliding fee scale, where they eventually worked themselves off the sliding fee scale and off all state assistance. They also come to appreciate the important role they play in the life of the children in their care. A single SENDCAA parent who wrote in one of our surveys stated, "I could not work in order to pay the bills without your help. I had no one else to watch him & we both benefited. He has a good start on his learning skills" (SENDCAA parent survey).

Every summer children plant a vegetable garden. Staff work with the children planting, watering and weeding the gardens. After the children pick and wash the vegetables, they are served with our meals. The children will try more of the vegetable they planted and picked. Some of the vegetables the kids would not eat before the garden are being eaten now at the table. By helping with the garden the children have been interested in eating more of a variety of vegetables.

SENDCAA Child Care is thankful for support given by United Way of Cass Clay.



### SENDCAA HIGHLIGHTS HOME ENERGY AND REHABILITATION







Low-income households typically spend 17% of their total income on energy while households with a higher income spend about 4% of their income on energy. In many cases this leaves low-income families choosing between heat and other necessities. The weatherization program verifies that low-income homes have sufficient wall, attic and foundation insulation. The program will also look to identify other areas where energy is lost. If inadequacies are found, a computerized audit shows how addressing these measures (i.e. attic insulation, doors, etc.) will save energy and money. Weatherization will also look at ways to reduce moisture, verify smoke and carbon monoxide detectors exist and indoor air quality is acceptable. After weatherization work is completed, extensive diagnostic testing is performed to ensure the home is as efficient as possible and all fuel burning appliances are operating safely. In addition, all weatherization clients have their furnace inspected, tested and cleaned by our furnace technician.

As the pandemic created many challenges in 2020, SENDCAA was able to complete 71 weatherization projects. The national average in energy savings in the first year after weatherization is \$283 per home. This means over the next 20 years over \$400,000 will be saved in energy just from the homes weatherized by SENDCAA in 2020. We can easily assume we are saving much more in energy costs than the national average due to the large number of heating days we have in our state. The most recent national survey of the weatherization program conducted by the Department of Energy noted that the health benefits of weatherization are even greater than energy savings. The survey concluded that over \$14,000 is saved in health benefits for each household weatherized. In the next 20 years over \$1 million dollars will be saved in health benefits from the 71 homes that were weatherized by SENDCAA in 2020.

Our Residential Energy Education Program works in conjunction with our weatherization program. This program is funded by Xcel Energy and provides energy education, energy saving materials and health and safety items upon first visit of the home. There were 31 projects completed with this funding in 2020. Over 200 homes in our region also received repairs or replacements of their heating, water heating and/or cooling system through our Emergency Heating and Cooling program in 2020. The emergency heating program is available to homeowners who are LIHEAP eligible. The cooling program is available to homeowners that have a documented medical need for a cooling device or are 60 years of age or older and deemed LIHEAP eligible through the county Human Service Zones.

Our Home Rehabilitation program addresses the major components of the home. Roofing, siding, soffit, fascia, gutters, windows, electrical, plumbing, drainage, code violations, etc. are addressed to try and make the home healthy, safe and more durable. The program requires homes have a lead-based paint risk assessment done. A risk assessment identifies all lead painted surfaces on the property and requires any deteriorated lead paint be addressed so it is no longer hazardous. As we know lead paint exposure can cause serious health issues especially in children. The program also requires that each home is brought up to Housing Quality Standards which is the minimum quality criteria necessary to ensure the home is a healthy and safe environment for people to live.

The Helping Hand program served 10 households in 2020. These projects consisted of roofing, plumbing and other miscellaneous home repairs. This grant requires a 25% match from other funding sources and addresses a variety of home improvements.

#### **HEAD START BIRTH TO FIVE**







The 2020 year brought a world of unknowns to us all. The Head Start Birth to Five Program may have temporarily closed our doors, but our services never ceased. When we no longer had classes in-person, we provided weekly academic packets individualized for the children in our program. Classroom teachers spent time engaging with children over our digital communication platform, Seesaw, on a regular basis.

Classroom teachers called families each week to check-in to see how they child and family were doing. They regularly shared community-wide resources with our families and found additional resources and supports as needed. Fortunately, our program was able to partner with #GiveTogetherNow. This was a rapid-response emergency cash assistance fund launched for the express purpose of getting cash into the hands of eligible households identified by nonprofit partners who had been hurt by steps taken to contain COVID-19 – business, school and daycare closures as well as quarantine mandates. We were able to connect 88 families with the \$500 one-time payment.

Our program Family Support Staff continued to stay connected with the families throughout by checking in with them and providing weekly nutrition/health information. In addition, staff at various site locations assisted with food bag pick up, deliveries to homes, and diaper & formula deliveries to families, as needed. As we continued to navigate our way through the pandemic our program created a COVID-19 Response Plan and reopened our doors on June 15th, 2020 to our Early Head Start children and families. Our Response Plan evolved throughout the pandemic and continued to change. The Response Plan focused on PPE, cleaning procedures, staff/child ratios, pick-up/drop-off routines, illness policy updates, etc.

We continued our dedication to providing both social-emotional and developmental screens within 45 days of entry, in a modified capacity. The mental health and disabilities coordinator sent home the Ages and Stages Questionnaire: Social-Emotional for parents to complete, birth to five, for children who entered the program during distance learning. The Ages and Stage Questionnaire 3, which is the developmental screen that our Early Head Start teachers typically complete, was sent home to capture parent-report responses. For our 3-5 year olds, the coordinator modified the Brigance, using available clip art to provide visual aids, so that parents could offer their impressions of children's development in the various areas typically screened by the standardized Brigance screening tool. A handout was also created that discussed stress in early childhood and provided information about children's mental health resources that are available in the community.

In August our program kicked off another academic year together. At this time we began all in-person services once again. We limited enrollment from 18-20 children in a classroom to 10-12 children. Instead of doing Family Style Meals, we began serving the kiddos. We halted tooth brushing throughout the academic year yet encouraged families to brush at home. Each child received their own materials in the classroom instead of sharing with their classmates. Our entire program shifted our approach to providing services.

Although things changed, we continued to provide children with experiences like engaging in Red River Dance Classes & Fargo Basketball Academy classes. We brought the dentist on-site and brought children to the dentist for existing dental needs. Our program also provided virtual nutrition classes to parents from a partnership with NDSU Extension and we provided virtual Conscious Discipline Parenting classes. Our program continued to offer Parent Committee Events, although they were completed on a more virtual level than in-person. Those events focused on mathematics, literacy, and Conscious Discipline.

#### HOUSING



Region V Community Development Corporation has maintained its principle purpose of planning, owning and managing affordable housing projects in Southeastern North Dakota. These projects benefit lower income households, which are households with an annual income that does not exceed 80 percent of the county median income level. RVCDC manages 187 apartments and 7 commercial spaces.

After housing projects are developed, RVCDC becomes involved with the operational phase that includes sales and marketing, leasing, and property management. As a property manager, RVCDC's goal is to provide all services necessary and customary to ensure the proper management, maintenance, and operation of the housing project. RVCDC property management staff has working knowledge, training, and experience in the administration of many programs. Such as (but not limited to) LIHTC, HOME, and HIF.

As a housing developer and manager, RVCDC is responsible for making decisions to enhance the performance of a project, extend the economic life of the buildings, and maximize return on asset.

In 2021, RVCDC had fully completed the renovation of Dakotah Pioneer Center and continued moving in tenants from the Lashkowitz High Rise building downtown that were seeking relocation. We were also able to expand part of our downtown building to house the extension of SENDCAA's Self Sufficiency program which resulted in an additional 6 office spaces.

Lastly, but most definitely not least, Fargo was chosen as the first ever grant recipient to receive a custom painted mural by Greetings Tour along with the help of local artist, Anna Johnson. Our very own Dakotah Pioneer Center building is the new home of this beautiful mural. North Dakota is the 24th state that has received a mural from the "Original Postcard Mural Tour."



### SELF-SUFFICIENCY











The Self-Sufficiency Program quickly adapted to a flexible work style. There was no decrease in service delivery despite the COVID pandemic. Community need was consistent throughout the year, and the Self-Sufficiency team rose to the challenge. Several positions were added to the team to meet community need, and two new office locations have been added.

The Self-Sufficiency Program worked in partnership with the City of Fargo and Presentation Partners in Housing to create a landlord-tenant COVID response program at the end of 2020. In six weeks, SENDCAA was able to serve 1,091 unique households with 1,473 requests for rent, utilities, security deposits, and mortgage payments. Total direct assistance that SENDCAA distributed to landlords and utility companies on behalf of residents of Cass County was \$1,628,196.55. It took 2,249 staff hours in order to complete this work, staff worked nights and weekends to create this incredible community impact!

Despite the many barriers the pandemic created, the Workforce Development Case Manager was able to provide support to 14 individuals to complete certified nurse aid training and 8 obtained living wage employment in 2020. Many continue to work with the Workforce team and have achieved their goal of increasing their income. One individual who worked with our Workforce Development Program was a single parent. They struggled to balance everything during a pandemic: childcare closures, distance learning, lack of adequate hours and wages, and paying all of their household expenses. The Workforce Development Case Manager worked with this individual to address barriers to attending C.N.A. class and helped to stabilize the household so they could focus and be successful in their attendance. They successfully completed their training program and expressed how proud they were to be able to reach this goal and show their children their accomplishments. The last conversation the case manager shared with this client, the client stated, "I can't remember the last time I had this kind of income and wasn't living paycheck to paycheck."

SENDCAA Self-Sufficiency is grateful for support from the Alex Stern Foundation, Blue Cross Blue Shield Foundation, Otto Bremer Trust, City of Fargo, ND Department of Commerce, Richland-Wilkin Community Foundation, and United Way of Cass Clay for emergency COVID response and other program support.







SOUTHEASTERN ND COMMUNITY ACTION AGENCY

#### FY 2020 CSBG Annual Report

A. Total unduplicated number of all INDIVIDUALS:	4,764
B. Total unduplicated number of all HOUSEHOLDS:	1,903

#### C. INDIVIDUAL LEVEL CHARACTERISTICS

C. INDIVIDUAL LEVEL CHA	RACIERISTICS	
1. Gender	Number of Ind	ividuals
Male		2138
Female		2624
Other		2
Unknown/not reported		0
TOTAL		4764
2. Age	Number of Ind	ividuals
0-5		1185
6-13		860
14-17		237
18-24		251
25-44		1204
45-54		279
55-59		148
60-64		194
65-74		249
75+		161
Unknown/not reported TOTAI		0 4764
3. Education Levels	Number of Inc	
Crades 0.9	[ages 14-24]	
Grades 0-8 Grades 9-12/Non-Graduate	122 212	132 322
High School Graduate	89	782
GED/Equivalency Diploma	12	103
12 grade + Some Post-Seconda		338
2 or 4 years College Graduate	19 25	392
Graduate of other post-seconda		73
Unknown/Unreported	9	89
TOTAL	488	2231
4. Disconnected Youth	Number of Ind	
Youth ages 14-24 who are neither working or 21 in school		
5. Health	Number of Ind	ividuals
	Yes No 705 4025	Unknown 34
Disabling Condition	4154 519	91
Health Insurance*	4154 517	/1
Health Insurance Sources		
Medicaid		2852
Medicare	5	501
State Children's Health Insur		52
State Health Insurance for Ac	IUITS	119
Military Health Care		117
Direct-Purchase		98 554
Employment Based		
Unknown/not reported TOTAL		193 4486
IUIAL		4480

6. Ethnicity/Race	Number of Individuals
Ethnicity Hispanic, Latino, or Spanish Origins Not Hispanic, Latino, or Spanish Origins Unknown/no reported TOTAL	297 4428 39 4764
Race	
American Indian or Alaska Native	296
Asian	236
Black or African American	1415
Native Hawaiian and Other Pacific Islander	13
White	2433
Other	2433 55
Multi-race (two or more of the above)	295
Unknown/not reported	21
TOTAL	4764
7. Military Status	Number of Individuals
7. Military Status	Number of Individuals
Veteran	113
Veteran	113
Active Military	3
Veteran	113
Active Military	3
Never Served in the Military	2359
Veteran	113
Active Military	3
Never Served in the Military	2359
Unknown/not reported	7
Veteran	113
Active Military	3
Never Served in the Military	2359
Veteran	113
Active Military	3
Never Served in the Military	2359
Unknown/not reported	7
TOTAL	2482
8. Work Status ( <i>Individuals 18+</i> )	Number of Individuals
Veteran	113
Active Military	3
Never Served in the Military	2359
Unknown/not reported	7
TOTAL	2482
8. Work Status ( <i>Individuals 18+</i> )	Number of Individuals
Employed Full-Time	705
Veteran	113
Active Military	3
Never Served in the Military	2359
Unknown/not reported	7
TOTAL	2482
8. Work Status ( <i>Individuals 18+</i> )	Number of Individuals
Employed Full-Time	705
Employed Part-Time	379
Veteran	113
Active Military	3
Never Served in the Military	2359
Unknown/not reported	7
TOTAL	2482
8. Work Status ( <i>Individuals 18+</i> )	Number of Individuals
Employed Full-Time	705
Employed Part-Time	379
Migrant or Seasonal Farm Worker	4
Veteran	113
Active Military	3
Never Served in the Military	2359
Unknown/not reported	7
TOTAL	2482
8. Work Status ( <i>Individuals 18+</i> )	Number of Individuals
Employed Full-Time	705
Employed Part-Time	379
Migrant or Seasonal Farm Worker	4
Unemployed (Short-Term, 6 months or less)	262
Veteran	113
Active Military	3
Never Served in the Military	2359
Unknown/not reported	7
TOTAL	2482
8. Work Status ( <i>Individuals 18+</i> )	Number of Individuals
Employed Full-Time	705
Employed Part-Time	379
Migrant or Seasonal Farm Worker	4
Unemployed (Short-Term, 6 months or less)	262
Unemployed (Long-Term, more than 6 monther)	:hs) 315
Veteran	113
Active Military	3
Never Served in the Military	2359
Unknown/not reported	7
TOTAL	2482
8. Work Status ( <i>Individuals 18+</i> )	Number of Individuals
Employed Full-Time	705
Employed Part-Time	379
Migrant or Seasonal Farm Worker	4
Unemployed (Short-Term, 6 months or less)	262
Veteran	113
Active Military	3
Never Served in the Military	2359
Unknown/not reported	7
TOTAL	2482
8. Work Status ( <i>Individuals 18+</i> )	Number of Individuals
Employed Full-Time	705
Employed Part-Time	379
Migrant or Seasonal Farm Worker	4
Unemployed (Short-Term, 6 months or less)	262
Unemployed (Long-Term, more than 6 mont	ths) 315
Unemployed (Not in Labor Force)	355
Veteran	113
Active Military	3
Never Served in the Military	2359
Unknown/not reported	7
TOTAL	2482
8. Work Status ( <i>Individuals 18+</i> )	Number of Individuals
Employed Full-Time	705
Employed Full-Time	379
Migrant or Seasonal Farm Worker	4
Unemployed (Short-Term, 6 months or less)	262
Unemployed (Long-Term, more than 6 monther	ths) 315
Unemployed (Not in Labor Force)	355
Retired	356



#### FY 2020 CSBG Annual Report

#### D. INDIVIDUAL LEVEL CHARACTERISTICS

D. INDIVIDUAL LEVEL CHARA	CTERISTICS
9. Household Type	Number of Households
Single Person	829
Two Adults No Children	99
Single Parent Female	532
Single Parent Male	34
Two Parent Household	328
Non-related Adults with Children	8
Multigenerational Household	48
Other	23
Unknown/not reported	2
TOTAL	1903
10. Household Size	Number of Households
Single Person	829
Тwo	300
Three	251
Four	206
Five	170
Six or more	147
Unknown/not reported	0
TOTAL	1903
11. Housing	Number of Households
Own	359
Rent	1408
Other Permanent Housing	12
Homeless	90
Other	31
Unknown/not reported	3
TOTAL	1903
12. Level of Household Income	Number of Households
(% of HHS Guidelines)	
Up to 50%	690
51% to 75%	301
76% to 100%	295
101% to 125%	225
126% to 150%	116
151% to 175%	80
176% to 200%	50
201% to 250%	76
251% and over	67
Unknown/not reported	3
TOTAL	1903

13. Sources of Household Income	Number of Households
ncome from Employment Only	439
ncome from Employment and Other Income Source	137
ncome from Employment, Other Income Source, and No	
ncome from Employment and Non-Case Benefits	242
Other Income Source Only	469
Other Income Source and Non-Case Benefits	169
No Income	310
Non-Cash Benefits Only	86 0
Jnknown/not reported TOTAL	1903
	1705
4. Other Income Source	Number of Households
TANF	30
Supplemental Security Income (SSI)	123
Social Security Disability Income (SSDI)	139
VA Service Connected Disability Compensation	39
VA Non-Service Connected Disability Pension	6
Private Disability Insurance	3
Worker's Compensation	4
Retirement Income from Social Security	393
Pension	44
Child Support	110
Alimony or Other Spousal Support	6
Unemployment Insurance	42
EITC	C
Other	25
Unknown/not reported	0
15. Non-Cash Benefits	Number of Household
SNAP	46
WIC	23
LIHEAP	
Housing Choice Voucher	2
Public Housing	10
Permanent Supportive Housing	
HUD-VASH	
Childcare Voucher	1
Affordable Care Act Subsidy	
Other	
Unknown/not reported	



#### FY 2020 CSBG Annual Report

Employment (FNPI 1)	Number of Individuals	Target	Actual Results
The number of unemployed <mark>adults</mark> who obtained employment <u>(with a living wage or higher)</u> The number of unemployed <mark>adults</mark> who obtained and maintained employment for at least 90 days ( <u>with a living wage or higher</u> ) The number of unemployed <mark>adults</mark> who obtained and maintained employment for at least 180 days ( <u>with a living wage or higher</u> )	22 8 8	18 6 6	8 8 8
Education and Cognitive Development (FNPI 2)	Number of Individuals	Target	Actual Results
The number of children (0 to 5) who demonstrated improved emergent literacy skills The number of children (0 to 5) who demonstrated skills for school readiness The number of children and youth who demonstrated improved positive approaches toward learning, including improved attention skills. Early Childhood Education (ages 0-5) The number of children and youth who are achieving at basic grade level (academic, social, and other school success skills) Early Childhood Education (ages 0-5)	515 515 515 515 515 515	700 700 700 700 700 700	476 476 476 476 476 476 476
Housing (FNPI 4)	Number of Individuals	Target	Actual Results
The number of individuals experiencing homelessness who obtained <u>safe temporary shelter</u> . The number of individuals who obtained <u>safe and affordable housing</u> The number of individuals who maintained safe and affordable housing for <u>90 days</u> The number of individuals who maintained safe and affordable housing for <u>180 days</u> The number of individuals who <u>avoided eviction</u> The number of individuals who <u>avoided foreclosure</u> The number of individuals who <u>avoided foreclosure</u> The number of individuals who <u>experienced improved health and safety</u> due to improvements within their home (e.g, reduction or elimination of lead, radon, carbon dioxide, and/or fire hazards or electrical issues, etc) The number of individuals with <u>improved energy efficiency and/or energy burden reduction</u> in their homes	26 280 246 131 394 1 127 991	5 275 175 75 225 0 100 800	24 246 131 111 386 1 127 891
Health and Social/Behavioral Development (FNPI 5)	Number of Individuals	Target	Actual Results
The number of individuals who demonstrated improved physical health and well-being The number of <u>seniors (65+)</u> who maintained an independent independent living situation The number of individuals with disabilities who maintained an independent living situations The number of individuals with a chronic illness who maintained an independent living situation	300 410 702 198	150 390 600 150	151 386 584 174
Engagement and Community Involvement Indicators (FNPI 6)	Number of Individuals	Target	Actual Results
The number of individuals who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community Of the above, the number of Community Action program participants who gained other skills, knowledge and abilities to enhance their ability to engage.	15 15	18 18	11 11
Outcome Achieved Across One or More Domains (FNPI 7)	Number of Individuals	Target	Actual Results
The number of individuals who achieved one or more outcomes in the identified National Performance Indicators in one or more domains	2487	2700	2181



SOUTHEASTERN ND COMMUNITY ACTION AGENCY

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Services Provided	Number of Individuals Served
Vocational Training	13
Job Readiness Training	3
Career Counseling - Coaching	45
Resume Development	13
Interview Skills Training	6
Post Employment Supports - Coaching	2
Employment Supplies	19
Early Head Start	61
Head Start	425
Other Early-Childhood (0-5 yr. old) Education	29
VITA, EITC, or Other Tax Preparation Programs	284
Financial Capability Skill Training	247
Rent Payments (Includes Emergency Rent Payments)	430
Deposit Payments	138
Eviction Counseling	189
Landlord/Tenant Rights Education	141
Utility Payments (LIHEAP-includes Emergency Utility Payments)	298
Utility Deposits	1
Utility Arrears Payments	301
Temporary Housing Placement (includes Emergency Shelters)	21
Permanent Housing Placements	69
Rental Counseling	43
Home Repairs (eg. structural, appliance, heating systems, etc Including Emergency Home Repairs)	408
Energy Efficiency Improvements (eg insulation, air sealing, furnace repair, etc.)	222
Immunizations	364
Child Dental Screenings/Exams	235
Child Dental Services (including Emergency Dental Procedures)	2
Food Distribution (Food Bags/Boxes, Food Share Programs, Bags of Groceries)	300
Tri-partite Board Membership	22
Case Management	124
Referrals	3945
Transportation Services	23
Child Care Payments	11
Birth Certificate	1



### **2020 FINANCIAL REPORT**

#### Southeastern North Dakota Community Action Agency <u>UNAUDITED</u>- Statement of Revenues and Expenditures Year Ended December 31, 2020

Revenues	Totals
Grant Revenue	8,397,447
USDA meal reimbursements	1,535,678
Contributions	39,912
Rent Income	- -
Contract income and fees	526,094
Other	40,848
Total revenues	10,539,979
Expenditures	
Salaries and wages	4,043,656
Fringe benefits	1,090,456
Occupancy	468,191
Supplies	222,858
Equipment lease and maintenance	329,905
Materials	694,158
Food, rent, and other assistance	3,066,701
Telephone	29,584
Printing	12,718
Postage	15,500
Travel, training, and mileage	93,113
Contractual services	298,370
Advertising	3,601
Dues, fees, and subscriptions	30,918
Insurance	57,150
Interest	4,833
Other	-

**Total expenditures** 

10,461,711



SOUTHEASTERN ND COMMUNITY ACTION AGENCY

### **2019 AUDITED FINANCIAL REPORT**

#### Southeastern North Dakota Community Action Agency <u>AUDITED</u>- Statement of Revenues and Expenditures Year Ended December 31, 2019

Revenues	Totals
Grant Revenue	9,706,910
USDA meal reimbursements	1,840,940
Contributions	38,296
Rent Income	32,018
Contract income and fees	524,417
Other	28,650
Total revenues	12,171,231
Expenditures	
Salaries and wages	3,774,806
Fringe benefits	1,288,199
Occupancy	532,564
Supplies	162,833
Equipment lease and maintenance	193,992
Materials	599,576
Food, rent, and other assistance	1,821,602
Telephone	26,326
Printing	15,844
Postage	14,037
Travel, training, and mileage	164,888
Contractual services	294,743
Advertising	6,449
Dues, fees, and subscriptions	32,720
Insurance	78,594
Interest	5,797
Other	(3,396)
Depreciation	129,389
Total overanditures	0.120.0/2

**Total expenditures** 

9,138,963



SOUTHEASTERN ND COMMUNITY ACTION AGENCY