

SENDCAA Energy & Home Rehabilitation

The client agrees to give permission to the SENDCAA staff for the purpose of performing an energy audit, inspecting and monitoring weatherization services, inspecting a furnace/water heater/cooling system repair or replacement as required by the State.

SENDCAA may choose not to provide services under certain circumstances; however, the client will be given the opportunity to correct the condition(s) within 30 calendar days so that program services may proceed unless otherwise noted. This list is not intended to be all inclusive of those circumstances in which SENDCAA may choose not to provide services.

- A dwelling unit is vacant or is for sale. SENDCAA will not pay for any services if it is documented that a home is up for sale.
- A dwelling unit is scheduled for demolition. A dwelling unit is uninhabitable by being condemned or deemed uninhabitable by SENDCAA staff.
- The client is uncooperative with SENDCAA, either in demanding that certain work be done and refusing higher priority work which is needed, or by being abusive to the SENDCAA staff, contractors or subcontractors, or by being unreasonable in allowing access to the unit. Every attempt will be made to explain the program and the benefits of the work. If this fails, work will be suspended and documentation explaining the situation will be recorded in the client file.
- If, at any time prior to the beginning of work, SENDCAA determines that the client is no longer eligible or agency personnel believe that circumstances may have changed, services shall not be provided until updated information can be obtained from the client.
- There are reptiles or animals not properly contained on the premises. If there is existing insect or vermin infestation on the premises.
- There are health or safety hazards that must be corrected before services may begin (e.g., including the existence of feces and/or other excrement, piles of laundry, garbage, standing water in the home, standing water/sewage under a mobile home, or mold).
- There are illegal drugs or illegal activities occurring on the premises.
- There needs to be an adult on the premises to supervise any minor children that are present.
- There are unusual situations, which in the judgment of SENDCAA, must be corrected before proceeding with rehabilitation.
- The agency will reconsider weatherizing a home upon receipt of proof that the items noted have been corrected.

In the event the client does not agree with the determination of SENDCAA staff not to provide services, the client may file an appeal. Appeals should be submitted, in writing, to the SENDCAA Director, 3233 South University Drive, Fargo, ND 58104. I have read and understand the terms and conditions stated above regarding proposed services on our home.

(Applicant Signature)

(Date)

(Printed Name)