

NEW N.D. Child Protection Services (CPS) Intake Process

IMPORTANT

If it's an **EMERGENCY** and
a child is in imminent
DANGER
CALL 9-1-1 NOW.



*To report suspected
child abuse or neglect,
Call North Dakota's
new toll-free*

**Child Abuse & Neglect
Reporting Line
1-833-958-3500**

NEW Statewide toll-free **Child Abuse & Neglect Reporting Line** **1-833-958-3500**

Available 8 a.m.- 5 p.m. Central Time (7 a.m.- 4 p.m. MT), Monday - Friday, *STARTING Jan. 4, 2021.*

Key Benefits:



A dedicated team of specialized CPS intake professionals will gather all needed facts so CPS workers can act more quickly to protect children.

- Ensures consistent quality service.
- Reduces phone tag because intake workers are available to take your call.
- Uses a NEW enhanced intake process with focused questions to better target actions.
- Allows local child welfare professionals to devote more quality time to strengthening and supporting families to keep more children safely at home.



Law Enforcement or Medical Personnel:

- **If you need a Child Protection Worker to respond to your location immediately**, continue to call your local Human Service Zone office directly.
- **You can provide supporting documents to the CPS Intake Unit** by fax: 701.328.0361.