

WE WALK ALONGSIDE
YOU ON THE JOURNEY
TO SELF-SUFFICIENCY

WHO WE ARE

Southeastern North Dakota Community Action Agency (SENDCAA) is dedicated to breaking the cycle of poverty by providing essential services and life-changing opportunities that empower families and individuals with low incomes to build a brighter future. Through practical support, education, and community driven initiatives, we assist people lift themselves up, improve their quality of life, and achieve lasting self-sufficiency.

Our Mission

To provide a range of services and activities designed to alleviate poverty and give low-income people the opportunity to improve their standard of living and achieve self-sufficiency.

Our Vision

We envision a community without poverty where everyone has an opportunity to thrive.

SENDCAA'S CORE VALUES

Dependability

Our dedicated staff delivers quality and consistent services through trust and teamwork to meet the needs of our community.

Passion

We are committed to alleviating poverty and are driven to help our community thrive.

Solution Focused

Our knowledgeable team strives to provide goal-oriented services for those we serve to support them in achieving economic stability.

Compassion

We strive to create an atmosphere of dignity for those we serve.

Empowerment

We ensure individuals and families are given the resources necessary to thrive in their environment and communities.

MESSAGE FROM THE EXECUTIVE DIRECTOR



Leading the Way

As we reflect on 2024, we are filled with gratitude for the remarkable strides we've made. This year, SENDCAA touched nearly 2,000 households with our programs and services. We provided families and children in our community with the resources they needed to improve their economic situation. We've seen firsthand the profound impact of our efforts, from assisting families in securing stable housing to providing educational resources that empower our youth.

“ We are committed to creating pathways to opportunity, ensuring that all have the resources they need to achieve their fullest potential. ”

Our success is a testament to the unwavering support and dedication of our community partners, volunteers, donors, and staff who share our vision of a thriving society. Your continued commitment fuels our mission and helps drive meaningful change in our community.

Looking ahead, we are excited to build upon this foundation, continuing to innovate and adapt to meet the evolving needs of those we serve. We are committed to create pathways to opportunity, ensuring that every individual and family has the resources and support they need to achieve their fullest potential. Thank you for being an integral part of our journey. Here's to another year of partnership, progress, and positive impact.

In Partnership,

Brandon Kjelden

IMPACT AND OUTCOMES

31 unemployed adults obtained and maintained employment for at least 90 days through Career Coaching and connection to training.

37 individuals obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.

436 children (0 to 5) demonstrated skills for school readiness through Affordable Childcare and Head Start Birth to Five program.

502 individuals avoided eviction after SENDCAA intervention.

321 individuals had improved health and safety due to home improvements through Weatherization.

457 individuals' avoided a utility shut-off through Self-Sufficiency programs.

47 Veterans experiencing homelessness had safe temporary shelter.



IMPACT STORIES

A mother applied for Weatherization for help making her home safe and energy efficient.

A mother with three children was living in a home that is nearly 100 years old in a rural area of Southeastern North Dakota. She has struggled with energy bills and keeping up with maintenance on her home and applied for Weatherization. When the team first arrived, they noticed shingles in extremely poor condition and the heating system was inefficient, posing health and safety concerns. Our weatherization program was able to access funding to replace the shingles and install a new heating system. The program replaced inefficient, deteriorated windows, insulated the attics and foundation and installed a new door. The family now has an energy efficient, safe and healthy home to reside in for many years to come due to the weatherization program.

A child struggling to meet developmental progress started Childcare and Head Start.

When Tyler started at SENDCAA Child Care he was not meeting any of the widely held expectations in his individual development areas. During the year, teachers worked with both Tyler and his parents to help Tyler meet his widely held expectations. The childcare staff developed daily lessons that included activities that were age appropriate and focused on expanding the development of Tyler's skills. The activities provided opportunities for Tyler to grow and develop through exploration and experimentation with various learning materials and activities. Working together, Tyler met all 6 of his expectations and was developmentally ready to enter Kindergarten. His success highlights the effectiveness of personalized support and early childhood education in setting children up for long-term success.

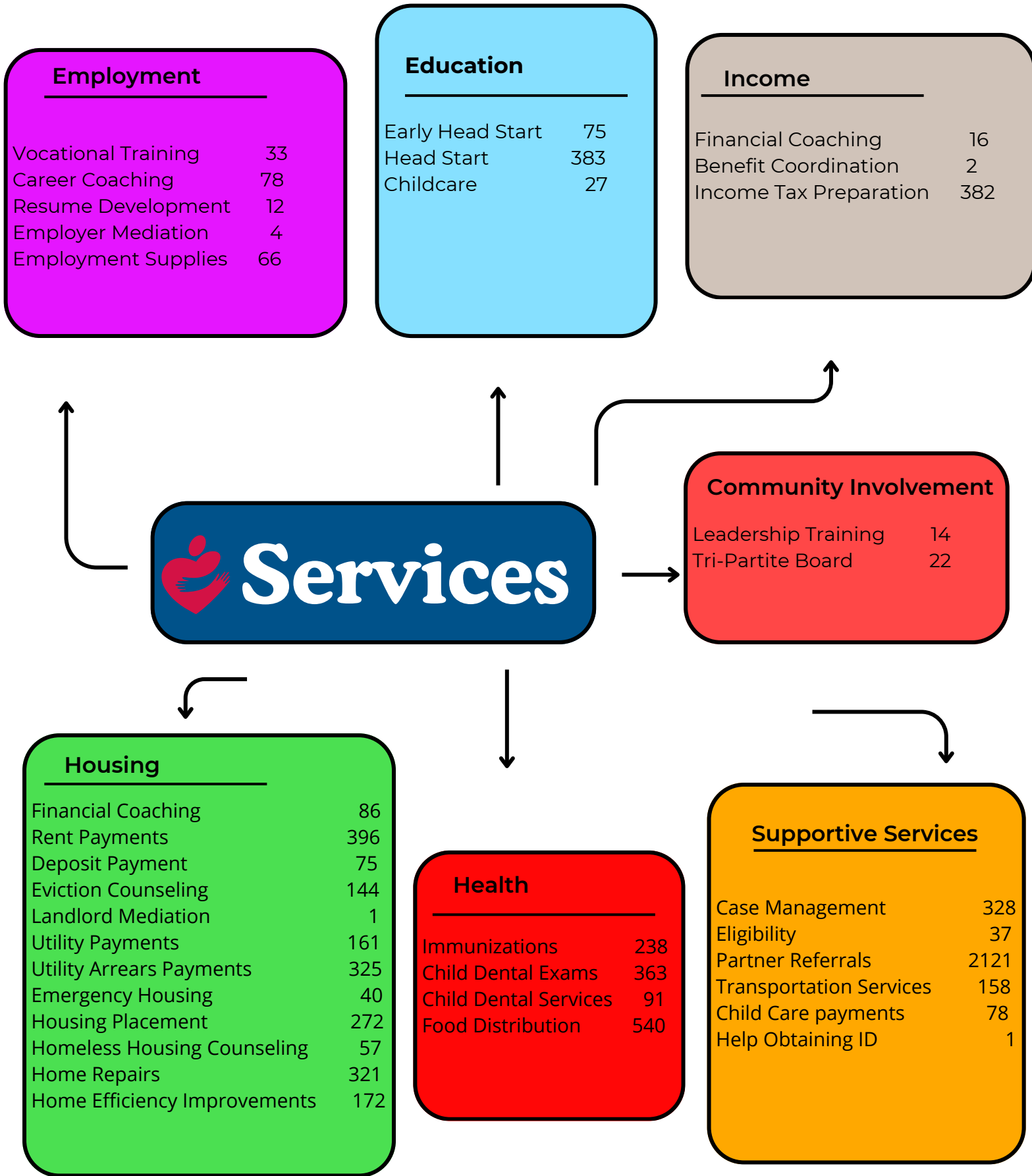


OUTCOMES

	Number of Individuals Served	Target (#)	Actual Results (#)	% achieved
Employment				
The number of unemployed who obtained employment up to a living wage.	46	45	31	67%
The number of unemployed adults who obtained and maintained employment for at least 90 days up to a living wage.	46	30	29	97%
The number of unemployed adults who obtained and maintained employment for at least 180 days up to a living wage.	16	3	11	69%
The number of unemployed adults who obtained employment with a living wage or higher.	16	3	11	69%
The number of unemployed adults who obtained and maintained employment for at least 90 days with a living wage or higher.	6	6	4	67%
The number of employed participants in a career-advancement related program who entered or transitioned into a position that provided increased income and/or benefits.	15	30	11	73%
Of the above, the number of employed participants who increased income from employment through wage or salary amount increase.	4	10	3	75%
Of the above, the number of employed participants who increased income from employment through hours worked increase.	1	10	1	100%
Of the above, the number of employed participants who increased benefits related to employment.	1	1	1	100%
Number of employed individuals at risk of losing employment who maintained employment as a result of CAA interventions.	1	1	1	100%
Education				
The number of children (0 to 5) who demonstrated improved emergent literacy skills.	437	450	436	100%
The number of children (0 to 5) who demonstrated skills for school readiness.	437	450	436	100%
The number of children and youth 0-5 who demonstrated improved positive approaches toward learning, including improved attention skills.	437	450	436	100%
The number of children and youth 0-5 who are achieving at basic grade level (academic, social, and other school success skills)	437	450	436	100%
The number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.	68	40	37	54%
The number of individuals who demonstrated improved basic education.	3	0	3	100%
Income and Asset Building				
The number of individuals who achieved and maintained capacity to meet basic needs for 90 days.	23	20	18	78%
The number of individuals who achieved and maintained capacity to meet basic needs for 180 days.	20	10	13	65%
The number of individuals who improved their credit scores.	3	0	2	67%
The number of individuals engaged with the Community Action Agency who report improved financial well-being.	15	0	10	67%
Number of individuals who increased their income from a non-employment source.	10	0	9	90%
Number of individuals who reduced debt.	3	0	3	100%

OUTCOMES

Housing	Number of Individuals Served	Target (#)	Actual Results (#)	% achieved
The number of individuals experiencing homelessness who obtained safe temporary shelter.	48	30	47	98%
The number of individuals who obtained safe and affordable housing.	176	200	172	98%
The number of individuals who maintained safe and affordable housing for 90 days.	130	200	128	98%
The number of individuals who maintained safe and affordable housing for 180 days.	59	125	50	85%
The number of individuals who avoided eviction.	503	400	502	100%
The number of individuals who avoided foreclosure.	12	12	12	100%
The number of individuals who experienced improved health and safety due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc).	321	300	321	100%
The number of individuals with improved energy efficiency and/or energy burden reduction in their homes.	173	150	173	100%
Number of individuals who avoided a utility shut-off.	48	30	47	98%
Number of individuals who obtained utilities.	457	400	457	100%
Number of individuals whose energy service was restored after disconnection	4	1	4	100%
Number of individuals whose inoperable home energy equipment was repaired or replaced.	326	275	326	100%
Health and Wellness				
The number of individuals who demonstrated improved physical health and well-being.	540	300	485	90%
The number of seniors (65+) who maintained an independent living situation.	628	750	607	97%
The number of individuals with disabilities who maintained an independent living situation.	782	650	689	88%
The number of individuals with a chronic illness who maintained an independent living situation.	236	200	211	89%
Number of individuals who reported a better sense of food security.	546	500	540	99%
Number of individuals who increased social inclusion.	14	0	8	57%
Civic Engagement				
The number of individuals who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community.	15	13	11	73%
Of the above, the number of Community Action Program participants who improved their leadership skills.	15	13	11	73%
Of the above, the number of Community Action program participants who improved their social networks.	15	13	11	73%
Of the above, the number of Community Action program participants who gained other skills, knowledge and abilities to enhance their ability to engage.	15	13	11	73%
Outcomes Across Domains				
The number of individuals who achieved one or more outcomes in the identified National Performance Indicators in one or more domains.	2229	4000	2215	99%
Number of individuals who received bundled services and achieved one or more outcomes.	14	0	13	93%
Number of individuals who transitioned out of poverty.	15	0	13	93%

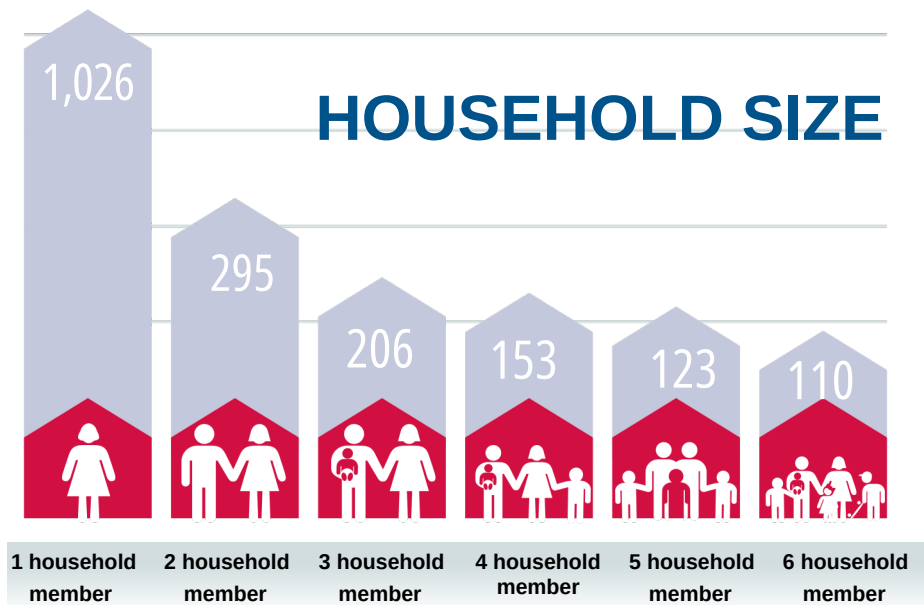


DEMOGRAPHICS



1,913

Households
served in 2024



HOUSEHOLD TYPE

Single Person	1,026
Two Adults NO Children	124
Single Parent/Female	442
Single Parent/Male	40
Two Parent Household	206
Non-related Adults with Children	12
Multigenerational Household	45
Other	18

HOUSING

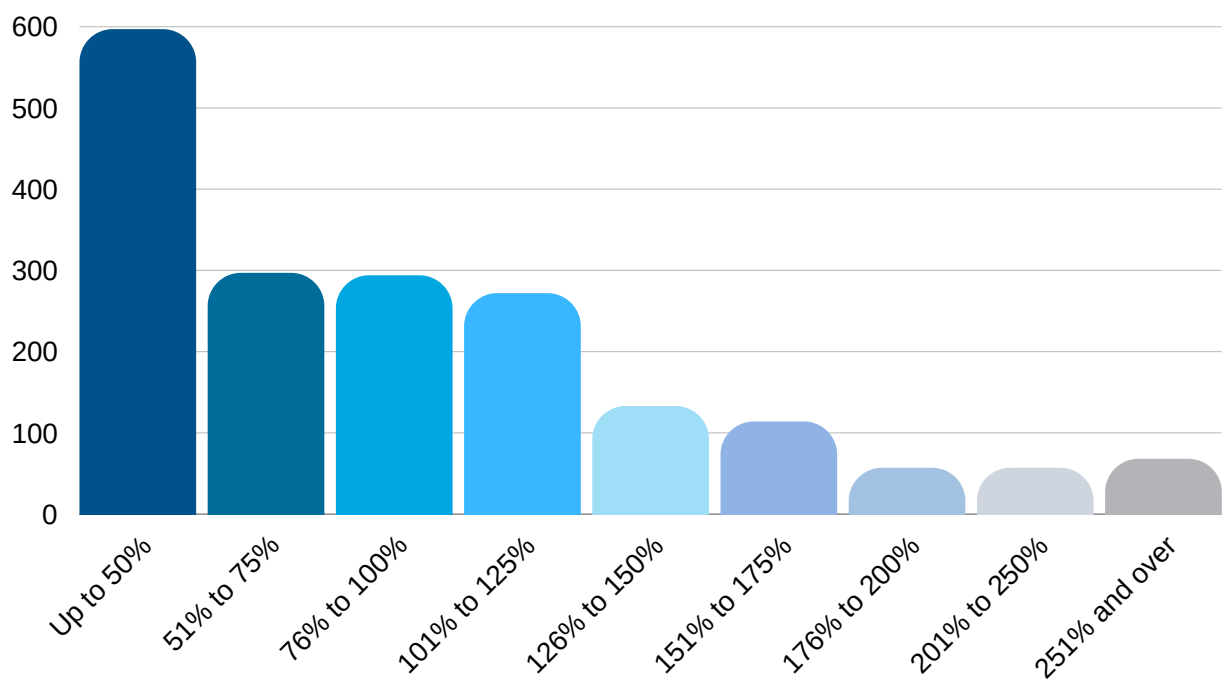
Own	352
Rent	1,368
Other Permanent	6
Homeless	137
Other	50

DEMOGRAPHICS



1,913

Households
served in 2024



2024 FEDERAL POVERTY LEVEL

Household Size	100% of Poverty	125% of Poverty	150% of Poverty	200% of Poverty
1	\$15,060	\$18,825	\$22,590	\$30,120
2	\$20,440	\$25,550	\$30,660	\$40,880
3	\$25,820	\$32,275	\$38,730	\$51,640
4	\$31,200	\$39,000	\$46,800	\$62,400

DEMOGRAPHICS



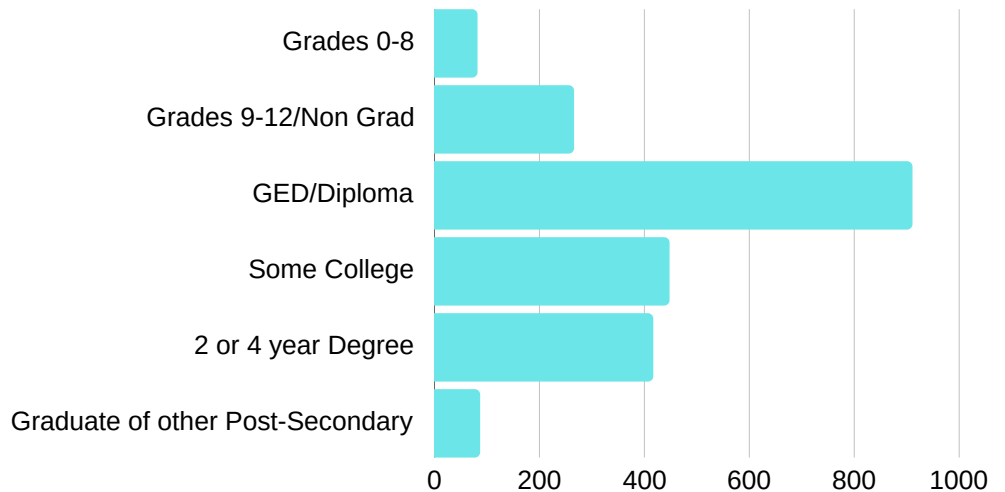
4,219

Number of all household members assisted in 2024.

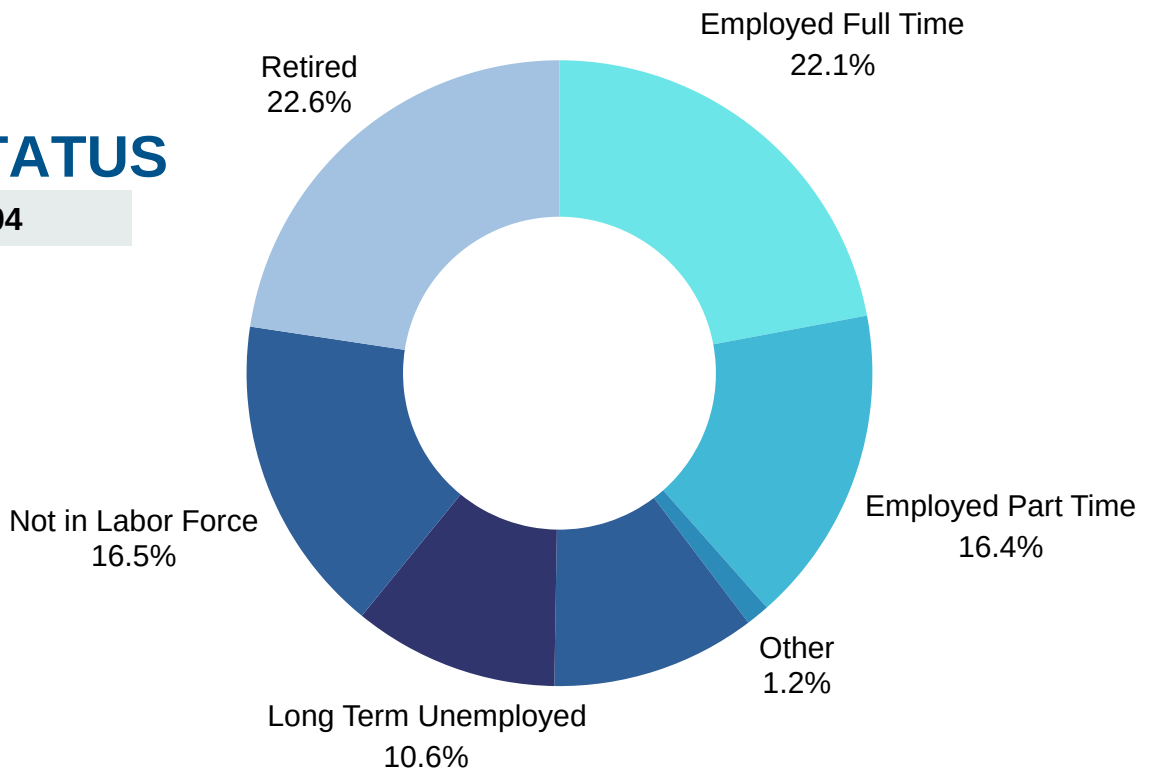
AGE

0 - 5 years	796
6 - 13 years	709
14 - 17 years	247
18 - 24 years	241
25 - 44 years	978
45 - 54 years	275
55 - 59 years	144
60 - 64 years	201
65 - 74 years	379
75 + years	249

EDUCATION LEVEL 25+



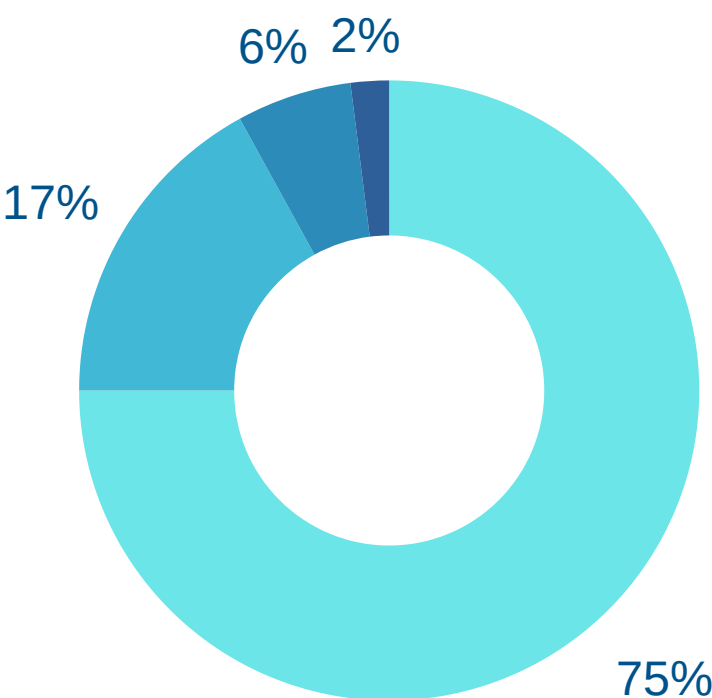
WORK STATUS for 18+



MILITARY STATUS

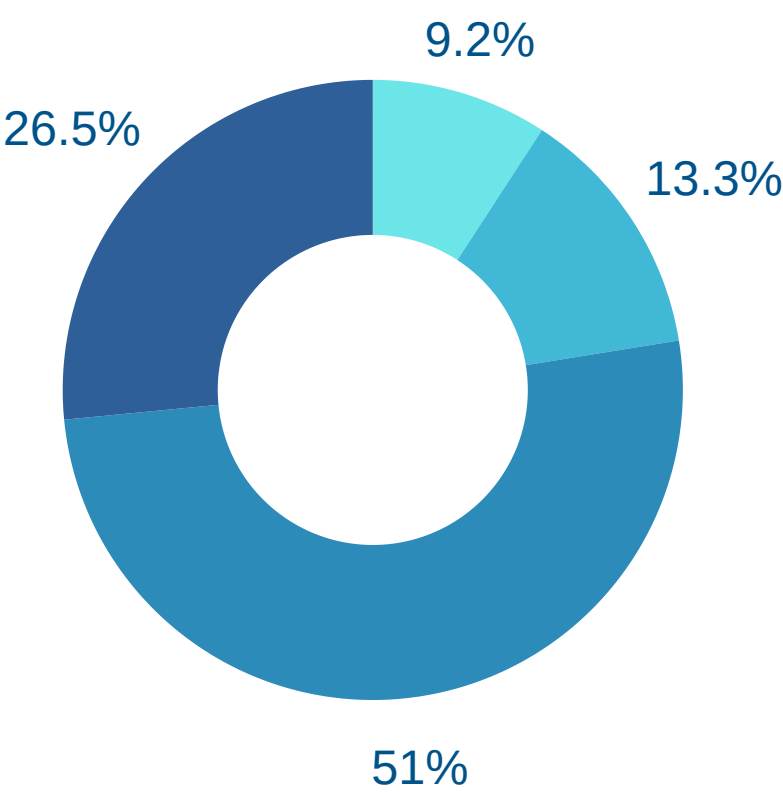
Veteran	204
Active Military	4

FINANCIAL REPORT



INCOME

- Grant Revenue
- USDA Meal Reimbursements
- Misc. Interest and other Income
- Fees/Reimbursements



EXPENSES

- Personnel Costs
- Non-Personnel costs
- Client assistance
- USDA meal reimbursement

THANK YOU TO OUR SUPPORTERS

PLATINUM



GOLD



SILVER





Helping People.
**CHANGING
LIVES.**

